

**Date:** March 12, 2015

**To:** Participating First Choice VIP Care PLUS by Select Health of South Carolina Providers

**Re:** Prior Authorizations

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**First Choice VIP Care PLUS, a Healthy Connections Prime Medicare Medicaid plan began providing coverage to members on February 1, 2015. First Choice VIP Care PLUS requires prior authorizations for certain services.**

**Prior authorizations ensure the member receives the right care for the right condition; helps identify the members who are not engaged in our Care Management process; and enables our Multidisciplinary Care Team to develop a comprehensive care plan for the member.**

**Providers can submit prior authorizations requests to First Choice VIP Care PLUS three different ways:**

- **NaviNet – requires access to “VIP Care Plans” on NaviNet**
  - **Prior Authorization Line: 1.888.244.5410**
  - **Fax: 1.888.257.7960 – Form available online at [www.firstchoicevipcareplus.com](http://www.firstchoicevipcareplus.com)**
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**Partial list of services that require prior authorization and/or organizational determination\*:**

- **Elective/non-emergent air ambulance transportation.**
- **All out-of-network service (excluding emergency services).**
- **Inpatient services.**
- **Certain outpatient diagnostic tests.**
- **Home health services.**

- **Therapy and related services.**
- **Transplants, including transplant evaluations.**
- **Certain durable medical equipment (DME).**
- **Surgery.**
- **Religious nonmedical health care institutions.**
- **Hyperbaric oxygen.**
- **Surgical services.**
- **Gastric bypass or vertical band gastroplasty.**
- **Hysterectomy.**
- **Pain management.**
- **Radiology outpatient services:**
  - **CT scan.**
  - **PET scan.**
  - **MRI.**
- **For services not typically covered under Medicare, providers must still request a prior authorization and/or an organizational determination.**

**\* Exceptions apply. For a full list of services that require prior authorization, please refer to the Provider Manual online or call Care Management at 1.888.244.5410.**