

Date: March 18, 2015

To: Skilled Nursing Facility Providers Participating with First Choice VIP Care PLUS by Select Health of South Carolina

Re: Skilled Nursing Facility Information

Welcome to the First Choice VIP Care PLUS network of participating skilled nursing facilities. First Choice VIP Care PLUS is a South Carolina Healthy Connections Prime Medicare-Medicaid Plan that began providing coverage to members on February 1, 2015. You may have already started to see requests to admit these members to your facility; therefore we are sharing some important First Choice VIP Care PLUS requirements:

- **As a participating facility in First Choice VIP Care PLUS, you are required to obtain authorization prior to a member's admission. Prior authorizations ensure the member receives the right care for the right condition; helps identify the members who are not engaged in our Care Management process; and enables our Multidisciplinary Care Team to develop a comprehensive care plan for the member.**
- **All requests for prior authorization must include supporting clinical documentation. You can submit these requests to First Choice VIP Care PLUS three different ways:**
 1. **NaviNet – requires access to “VIP Care Plans” on NaviNet**
 2. **Prior Authorization Line: 1.888.244.5410**
 3. **Fax: 1.888.257.7960 – Form available online at www.firstchoicevipcareplus.com**

Please note: if more days are required beyond the initial number of days authorized, you must contact the Medical Management department at 1.888.244.5410 for an additional authorization.

- **A three (3) day hospital stay is not required prior to admission.**

If you have any additional questions, please contact Provider Services at 1.888.978.0862.