

**Date:** May 20, 2015

**To:** Participating First Choice VIP Care PLUS by Select Health of South Carolina Providers

**Re:** May 2015 Provider Newsletter – The Advantage

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First Choice VIP Care PLUS, a Healthy Connections Prime Medicare Medicaid plan, began providing coverage to members on February 1, 2015. We are excited to inform you our first provider newsletter, The Advantage, is now available on our website, [www.firstchoicevipcareplus.com](http://www.firstchoicevipcareplus.com) under the Provider Communications section. We want to encourage you to take time to read the important information about this new plan. In this issue you will find information on the following topics:

- ✓ What is a Healthy Connections Prime Medicare-Medicaid plan?
- ✓ Who is eligible for Healthy Connections Prime?
- ✓ How will this plan differ from others — a Model of Care overview
- ✓ Member success stories
- ✓ The requirement for referrals
- ✓ Contracting and credentialing information
- ✓ NaviNet — a free provider portal
- ✓ HEDIS® — including coding and documentation guidelines
- ✓ Counting stars, not dollars: managing CMS' Star Ratings
- ✓ Americans with Disabilities (ADA) assessments
- ✓ Provider orientation sessions
- ✓ General information
- ✓ Claims information
- ✓ The ICD-10 implementation date is October 1, 2015. Are you ready?
- ✓ No deductible, coinsurance or copays\* (\*see newsletter for details)
- ✓ Sign up for Network News — email alerts
- ✓ Additional resources
- ✓ Important phone numbers
- ✓ And just for fun, a diabetes word find

If you have any questions about the newsletter please feel free to contact Provider Services at 1-888-978-0862.