

To: First Choice VIP Care Plus Providers

Date: October 15, 2015

Subject: **First Choice VIP Care Plus adds additional services to Care Gap Alert information and new Lab Data Section to Member Clinical Summary.**

New Care Gap Alerts

Effective immediately, the following Care Gap Alerts will appear on your screen (as applicable) when checking a member's eligibility and benefits and through the Reports Inquiry or Member Clinical Summary option:

- Members 65 or older or members between the ages of 19 and 64 with diagnosed risk factors who are missing or due for a **pneumococcal vaccination***.
- Members 65 or older with a documented diagnosis of Hepatitis C or with diagnosed risk factors who are missing or due for a **hepatitis A vaccination***.
- Members 65 or older with a documented diagnosis of Hepatitis C or with diagnosed risk factors who are missing or due for a **hepatitis B vaccination***.

*Members can get these vaccinations either in your office or at their local pharmacy. For members to get vaccinated at a pharmacy, simply write a prescription and tell them to take it to a participating pharmacy.

Reminder — these alerts are provided for informational purposes and require no reporting on your part.

Lab Data Section Added to the Member Clinical Summary

Your office can now access available lab data for your patients directly through the Member Clinical Summary in NaviNet. The new Lab Data section of the report displays up to two years of available lab data, including date and type of test, rendering lab, clinical result and outcome (whether abnormal or normal).

If you have questions about this communication, please contact your provider account executive or the Provider Services department at 1-800-978-0862.