

To: All First Choice VIP Care Plus Providers

From: Kathy Williams, Manager Provider Relations

Date: March 15, 2016

Subject: Partner with us to Prevent Health Care Fraud Waste and Abuse

First Choice VIP Care recognizes the importance of the detection, investigation and prevention of fraud, waste and abuse.

First Choice VIP Care's Fraud, Waste and Abuse Program is dedicated to preventing any form of suspicious activity related to potential health care fraud, waste and abuse. The program includes investigation of any reasonable belief that fraud, waste and/or abuse may be, is being or has been committed. If you become concerned about or identify potential fraud, waste or abuse, we encourage you to contact us by:

- Calling us on our toll-free Fraud, Waste and Abuse Hotline at 1-866-833-9718.
- Emailing us at fraudtip@amerihealthcaritas.com.
- Writing to us at: Special Investigations Unit, AmeriHealth Caritas, 200 Stevens Drive, Philadelphia, PA 19113.

Some examples of fraud, waste or abuse include:

- Billing for services not furnished.
- A Member using someone else's insurance card to receive care.
- Submitting false information to obtain authorization to furnish services or items to Medicaid recipients.
- Accepting kickbacks for patient referrals.
- Violating physician self-referral prohibitions.
- Billing for a more costly service than performed.
- Providing, referring, or prescribing services or items that are not medically necessary.
- Providing services that do not meet professionally recognized standards.

We look forward to partnering with you to prevent Fraud, Waste and Abuse.

Questions:

If you have questions about this communication, please contact your Provider Account Executive or the Provider Services department at 1-888-978-0862.